

Extras rollover 2021

Terms and conditions

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1. The annual limit for 2021 will be increased by the amount that is rolled over (unused 2020 limit) into 2021.
 2. Members will be notified in mid-January of the one-off benefit and the new limits will be available for members to view online and in the app by 1 February 2020.
 3. The benefit roll-over is one-off and must be used within 2021, any unused benefit at the end of 2021 will be lost.
 4. The roll-over applies to all extras products including closed products and those included as part of a package.
 5. The annual limit will be rolled over for general dental and applicable allied health services only.
 6. Benefit roll-over excludes major dental, orthodontics, optical, hearing aids, pharmacy, lymphoedema garments, podiatry, orthotics, home services, health screenings and health appliances.
 7. The member must hold extras cover on 31 December 2020. The unused benefit is determined based on the annual limit for the particular service(s) less any benefits paid during 2020.
 8. The member must remain on the same extras product in 2021 to continue to access the rolled over benefit, it cannot be transferred to a different product.
 9. Note where a member has suspended their cover during 2020, the above eligibility still applies and they will be able to claim the full benefit once their membership becomes active.