LATROBE HEALTH SERVICES WILL PAY: SIMPLIFIED BILLING

SPECIALIST MEDICAL SERVICES

Standard medical benefit plus up to 25% Additional Medical Benefits provided you inform your patient (our member) of the likely out of pocket costs in relation to the anticipated services AND you participate in an approved simplified billing arrangement.

GENERAL MEDICAL SERVICES

Standard medical benefit plus up to 16% Additional Medical Benefits provided you inform your patient (our member) of the likely out of pocket costs in relation to the anticipated services AND you participate in an approved simplified billing arrangement.

PATHOLOGY AND RADIOLOGY SERVICES

Standard medical benefit plus up to 6% Additional Medical Benefits provided you inform your patient (our member) of the likely out of pocket costs in relation to the anticipated services AND you participate in an approved simplified billing arrangement.



SPECIALIST MEDICAL SERVICES

Standard medical benefit plus up to 20% Additional Medical Benefits provided you inform your patient (our member) of the likely out of pocket costs in relation to the anticipated services.

GENERAL MEDICAL SERVICES

Standard medical benefit plus up to 13% Additional Medical Benefits provided you inform your patient (our member) of the likely out of pocket costs in relation to the anticipated services.

PATHOLOGY AND RADIOLOGY SERVICES

Standard medical benefit plus up to 3% Additional Medical Benefits provided you inform your patient (our member) of the likely out of pocket costs in relation to the anticipated services.

Standard medical benefit of 25% of the Medical Benefits Schedule if neither of the above options apply.

NOW THERE IS A SIMPLE Way to access latrobe's Additional medical benefits

JUST REFER TO THIS BROCHURE



For further information on any aspect of Latrobe Health Services' Additional Medical Benefits please call (toll free):

> 1300 362 144 latrobehealth.com.au

THE MEDICAL PRACTITIONERS' GUIDE TO Additional medical benefits from Latrobe health services



A SIMPLE WAY TO ACCESS ADDITIONAL MEDICAL BENEFITS FROM LATROBE HEALTH SERVICES

A SIMPLIFIED APPROACH About our Approach:

- You <u>choose</u>, at the time of treatment, whether or not you wish to participate in Latrobe Health Services' Additional Medical Benefits arrangements.
- You only have to inform your patient (our member) of the <u>likely</u> out of pocket expenses relating to your <u>anticipated</u> service for Latrobe to pay Additional Medical Benefits.
- Importantly, we understand that your estimation of the patient's out of pocket costs is based on your assessment of the patient's requirements prior to providing the service.
- You can receive a <u>further</u> benefit if you also participate in a simplified billing arrangement approved by us. But you do not need to participate if you do not want to.
- Our Additional Medical Benefits are straightforward. They are set at a percentage greater than the medical benefits schedule. You will always know exactly what you will receive from us without needing to refer to yet another schedule. And the benefit is included in all our hospital tables.
- The percentages payable under our Additional Medical Benefits are set at a majority average of most service costs. See the rear panel of this brochure for the benefit details.
- The benefits are designed to assist you to reduce or offset any out of pocket costs that may otherwise be payable by our members. This benefit to our members is likely to be good business for you as well.
- Our simplified billing arrangement means your accounts will be processed promptly which should result in less administration and a better cashflow for your practice.
- We are encouraging our members to discuss any likely out of pocket costs openly with you. Greater willingness to discuss these can help you (and us) avoid questions, complaints or bad debts later on.



 Latrobe Health Services Medical gap is a "Known Gap" not a "No Gap" policy.

HOW LATROBE HEALTH SERVICES' ADDITIONAL MEDICAL BENEFITS WORK:

- For us to pay Additional Medical Benefits, we need to be satisfied that you informed your patient (our member) of the likely out of pocket costs in relation to your anticipated service before you provide that service.
- Our requirements will be satisfied if:
 - a) you sign the declaration on the Medical Practitioners' claim form/ batch header OR
 - b) your patient (our member) signs the declaration on the Additional Medical Benefits claim form

- If you participate in an approved simplified billing arrangement, then you will forward your account directly to us using the Medical Practitioners' claim form/ batch header You sign a declaration contained in this form stating that you have informed your patient (our member) of the likely out of pocket costs in relation to your anticipated services before providing that service.
- If you do not participate in an approved simplified billing arrangement, then your patient (our member) will complete an Additional Medical Benefits claim form obtainable from any of our branches or agents. The member signs the declaration on this form stating that you have informed the member of the likely out of pocket costs in relation to your anticipated services before providing that service.

HOW TO PARTICIPATE IN LATROBE'S SIMPLIFIED BILLING ARRANGEMENTS:

- Complete a Latrobe Health Services registration form.
- Complete the claim form or a signed batch header with your own account and forward it to direct Latrobe Health Services. Our address details are printed on the claim form.- Refer to contact details for our postal address
- All our claim forms can be found on our website under the heading Health Providers at www.latrobehealth. com.au
- We will claim the Medicare portion on behalf of your patient (our member) and remit this payment, along with additional medical benefits, directly to you as the treating practitioner.
- We will remit these payments to you within five (5) working days of receiving the Medicare portion.
- Latrobe Health Services is a participating fund of the Eclipse online claiming system. Please contact us for futher information.
- The collection of any remaining patient balance becomes your responsibility.